**IRS 1095-B Tax Form (Proof of Health Coverage)**

**User Guide**

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**Depart of Veterans Affairs**

**Office of Information and Technology (OI&T)**

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# **1.** **Introduction**

## **1.1.** **Purpose**

The purpose of this User Guide is to provide instruction to those wishing to access and download the IRS 1095-B tax form online from Va.gov.

## **1.2.** **Document Orientation**

### 1.2.1. Organization of Manual

This User Guide is divided into four sections to allow you to quickly obtain the information you need.

The first section will provide an introduction and overview of this document.

The second section will give an overview of the IRS 1095-B tax form and walk through how one would navigate to find and download the form from the Va.gov site.

The third section will cover download functionality, to include: accessing the form, what the form looks like, error states and provide an escalation path for users who experience errors or need to update their form or have additional help needs.

The fourth section will cover error states and escalation paths.

### 1.2.2. Assumptions

This guide was written with the following assumed experience/skills of the audience:

* User has basic knowledge of using the internet and web browsers.
* User is registered for VA health benefits and has a DS Logon Premium, MHV Premium, or ID.me account.

# **2.** **IRS 1095-B Tax Form Overview**

IRS Form 1095-B reports the months a person had qualifying minimum health coverage to the IRS. Currently the VA mails this form out to Veterans at the beginning of the year (between December and March). The process is costly, and many are returned to due inaccurate address. In order to ensure delivery to Veterans and to decrease some of the costs associated with mailing this form, we have now made the 1095-B available for online access via digital download of a pdf from their records on Va.gov.

Changes to the Affordable Care Act have reduced the federal tax penalty for not having health coverage to $0; so, in most cases the 1095-B will simply be a document to keep for one's records. As of March 2022, six states—Massachusetts, New Jersey, Vermont, California, Rhode Island and District of Columbia (Washington D.C.)—still have individual coverage mandates that may result in penalties for not being insured and so Veterans should refer to any local IRS instructions, as applicable, for retaining this form and filing their state taxes.

Target launch date: April 1 for MVP

## **2.1.** **User Access**

### 2.1.1. Who can access this form?

Veterans enrolled in VA health benefits with a VA.gov account.

### 2.1.2. How can users access this form?

Users can log in using their DS Logon Premium, MHV Premium, or ID.me accounts.

Graphical user interface, text, application

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**Figure 1 User sign in screen for va.gov.**

## **2.2.** **Navigation**

**Direct url:** <https://www.va.gov/records/download-your-irs-1095-b>

**Or** the link to download the IRS 1095-B tax form can be found by way of the VA Benefits and Health Care dropdown menu (top navigation) on the Records Hub Page: <https://www.va.gov/records/>

By clicking “view all in records,” the Veteran can then find the link labeled “Download your IRS 1095-B tax form.”

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**Figure 2 VA Benefits and Health Care drop-down menu with link to records hub highlighted.**

Graphical user interface, application

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**Figure 3 1095-B link highlighted on Records Hub.**

# **3.** **1095-B Download Functionality**

## **3.1.** **Accessing the form**

### 3.1.1. If not signed in

If the Veteran navigates to the form while not logged in, they will be prompted to do so on the page.

Graphical user interface, text, application, email

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**Figure 6 The unauthenticated (not signed-in) look of the 1095-B landing page.**

### 3.1.2. If already signed in

Once the Veteran is on the page, they can click the blue button, “Download your 1095-B tax form (PDF).”

Graphical user interface, text, application

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**Figure 7 The authenticated (signed-in) look of the 1095-B landing page.**

## **3.2.** **The IRS 1095-B Health Coverage Form PDF**

The 1095-B is downloaded as a pdf file and pre-populated with all the Veteran’s information: Name, social security number, address and months of coverage.Table

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**Figure 8 Sample pdf download output of IRS 1095-B tax form.**

## **3.3.** **Opting in for Paperless Delivery only**

In order to reduce paper waste and costs associated with mailing the 1095-B, an option for paperless delivery only is being made available to Veterans. On the 1095-B landing page, below the download button is a callout for “choose paperless delivery.” A Veteran may select the linked action button here to be redirected to their VA.gov profile where they can choose how they would like to receive their 1095-B—in the mail or digital. They can also complete this task by navigating to their profile directly via the top navigation. Once a Veteran has opted-in for paperless delivery only, they will no longer receive the 1095-B in the mail until this setting is changed again.

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# **4.1.** **Errors and Escalation**

## **4.1.1. Error States**

In most cases, after clicking the download button Veterans will know that they have successfully downloaded the 1095-B by a change in state—the text above the box will now read “Download complete.”

Text

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**Figure 9 State change and message shown after successful download.**

However, in certain cases the Veteran may not be able to download their 1095-B as expected. If they have just registered for health care with the VA and do not have data on file for the previous year, they will receive the following message:

Graphical user interface, text, application

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**Figure 10 State change for message "You don't have a 1095-B tax form available right now."**

If there is a technical error on the site and the form is not able to be generated, the Veteran will receive this message:

Text

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**Figure 11 State change for error message, "We couldn't download your from."**

## **4.1.2. Escalation Path**

If a Veteran notices an incorrect address on their 1095-B, they can update this information in their VA.gov profile and download a new form—a link to how to do this is included on the landing page, under the section, “How to update your form.” Veterans can also call the Health Benefits Hotline at 1-877-222-8387 to update their address and/or fix any additional errors noticed on the form. Once a representative answers the phone, the Veteran should tell them that there is an error on their 1095-B form. The representative will ask for the correct information and update it in the enrollment system.

Graphical user interface, text, application

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**Figure 12 Document last updated and how to change your address**

Veterans should refer to the “Document last updated” date above the 1095-B download link to make sure that they are downloading the most recent version of the form. Changes to a Veteran’s address may take up to 4 business days to process and generate a new version of 1095-B online. Changes to other personal information outside of mailing address, such as corrections to date of birth or social security number take additional processing time and may take up to 20 business days for the Veteran to receive an updated copy of their 1095-B.